



## CASE STUDY

# City of Bell, California

Don't just take our word for it.  
Take a look at what we did for this public sector client...

### About the City

The City of Bell is an incorporated city in Los Angeles County, California with a population of approximately 40,000 people. The City gained notoriety in 2010 when it was disclosed the City Manager, City Council and other staff personnel had awarded themselves extraordinarily high compensation packages. The Federal Government and District Attorneys' office stepped in with indictments and prosecuted these employees.

### Problem & Solution

During this process it became apparent that there was a total lack of leadership and direction in the risk and claims management handling within the City. The City's former TPA was not aggressively investigating or handling the claims but simply reacting to situations. Carl Warren was contacted by the newly appointed City Attorneys and asked to review and analyze the condition of the pending claims and litigation.

At the special request of the new City Attorney and the court appointed financial oversight accountant, Dwight Kunz went beyond the call of duty to help the City get back on track.

Carl Warren's expertise and experience in handling public entity claims quickly diagnosed the deficiencies and was able to make case by case recommendations. As a result of these very effective recommendations the new City Council followed the City Attorney's recommendation to have Carl Warren appointed as the City's TPA.

Carl Warren continues to serve the City of Bell as its TPA. We have assigned bilingual adjusters to the account which has proven to be extremely beneficial.