



CARL WARREN & COMPANY

Claims Management and Solutions



Over 7 Decades of Claims Excellence

To find out more about our services, visit carlwarren.com
or email businessdevelopment@carlwarren.com

What do you look for in a Third Party Administrator?

Carl Warren is an employee-owned Third Party Administrator (TPA) that specializes in managing the claims process for public entities, private corporations, insurance companies, and captives nationwide.

We understand that no two clients are alike. We pride ourselves on customizing a plan of action that addresses each organization's distinct needs.

The CW Difference

We work hard to preserve our clients' assets, maintain strong relationships, and reduce the total cost of risk through:



Prompt response times.



Quick claims resolution through fair settlements or detailed, well-supported denials.



24-hour availability, every day of the year.



Flexible, comprehensive online system with in-house programmers to assist with customized reports.



Specialized claims experts to handle industry specific exposures.



Inhouse Subrogation Department

100%
Employee-Owned

Industries Served:

- Airports
- Banking
- Captives
- Construction
- Education
- Environmental
- Government
- Grocery Stores
- Insurance
- Manufacturing
- Parking
- Professional Employer Organizations
- Professional Services
- Public Entities
- Real Estate
- Retail & Restaurants
- Technology
- Transportation
- Waste Haulers/Recycling

CARL WARREN Services Provided

Property & Casualty

With over 70 years experience in claims management, Carl Warren is fully prepared to serve as part of your risk management team. Our experts deliver unparalleled service in the areas of:

- General Liability
- Construction Defect
- Products Liability
- Wrongful Acts
- Automobile
- Property
- Professional Liability
- Employment Practices

Our award-winning company always focuses on meeting your claim service needs with creative solutions and close attention to detail.

What our clients are saying...

There are so many intangibles that this firm provides to the City of Riverside. They excel in anticipating problems, presenting solutions and strategic alternatives. We are happy to provide our highest recommendation.

- Art Torres
Purchasing & Risk Manager
City of Riverside

Workers' Compensation

Carl Warren specializes in managing the workers' compensation claims process, from timely assignment of claims and reporting to investigation and strategic cost containment. Our skilled workers' compensation experts average 12 years of adjusting experience and provide exceptional services for insurance companies, private and public entities. Like our clients, we are always working towards the same goal: to get the injured employee back to work while minimizing exposure.

In addition to effective claims service, we provide:

- Investigations & Fraud Oversight
- Subrogation Services
- Litigation Management
- Direct Reporting to Centers for Medicare & Medicaid (CMS)
- Real-Time Claims Data Access



We measure our success by how well we help you achieve yours.

Data & Analytics

Data-driven analytics is a crucial decision-making tool. Our Risk Management Information System (RMIS) offers our clients convenient access to real-time claims details. It helps our clients and partners understand their risk, analyze cost drivers, and make operational decisions based on risk analysis.

Our RMIS meets and exceeds all data security protocol standards and provides powerful, tailored reports such as statistical information, summary and detail payment information, medical payment details, reserve worksheets, and off-work schedules.

The system also acts as an invaluable tool that gives our claims teams a better sense of the potential severity of a claim and the probabilities of subrogation and litigation.

Carl Warren supports a green environment and provides a claim routing matrix that allows interactive access for all authorized staff.

Subrogation

Our in-house subrogation team has extensive experience in handling all aspects of subrogation management.

Every year, businesses leave legitimate recoverables uncollected. The reason is simple - subrogation can be costly, complicated and time-consuming.

At Carl Warren, we simplify recovery management through expert subrogation claims handling, primarily provided on a contingency basis. We are confident in our ability to collect from responsible parties - we receive remuneration only after recovery, and our clients essentially pay nothing if we are unable to recover funds on their behalf.

Over

\$4 million

recovered for our clients in 2015

- Litigation
- File Reviews
- Collections
- Asset Locate/Skip Trace
- Arbitration & Alternative Dispute Resolution

Best-in-Class Partner

Our focus is exceptional service and reducing your organization's valuable dollars. Whether that is our unbundled approach to Workers' Compensation services, reducing your litigation frequency and costs, enhancing your data analytics, or recovering subrogation monies, our team can help.



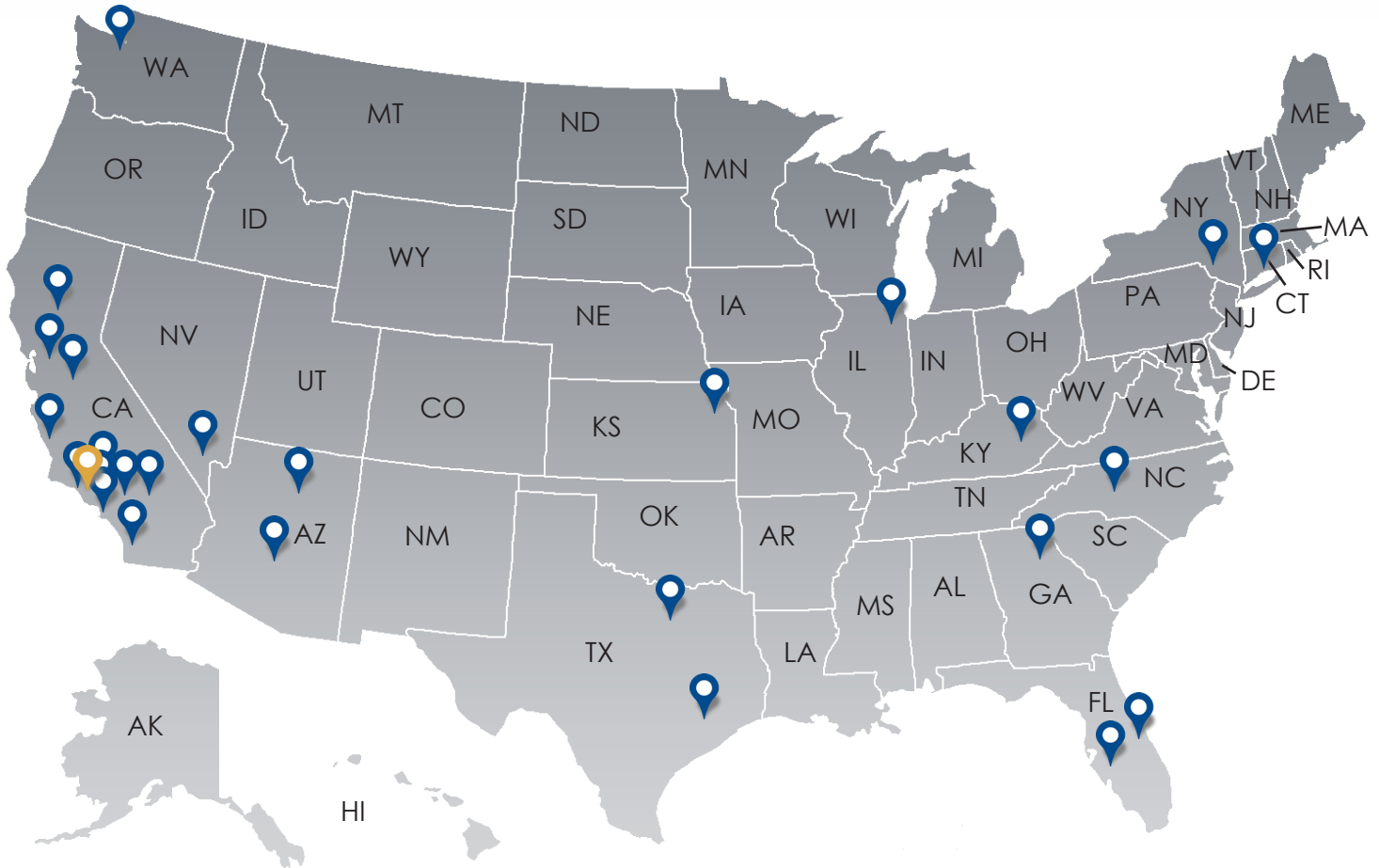
As a best-in-class partner, we become an extension of your team to save you money and provide:

- Intuitive and reliable RMIS system that delivers analytics to track trends/costs
- Friendly and experienced staff that will answer the phone when you call
- Benchmarking resources
- In-House Subrogation Division
- Quality Control and Assurance

Ask us how we can apply our expertise to your organization
businessdevelopment@carlwarren.com | 888-858-2807 | carlwarren.com



Carl Warren & Company Locations



CORPORATE OFFICE

770 South Placentia Avenue
Placentia, California 92870

Tel: 800-572-6900

ARIZONA

- Flagstaff
- Phoenix

CALIFORNIA

- Glendale
- Los Angeles
- Placentia
- Riverside
- Sacramento
- San Bernardino
- San Diego
- San Francisco
- San Jose
- San Luis Obispo
- Torrance
- Tustin
- Ventura

CONNECTICUT

- Hartford

FLORIDA

- Orlando
- Tampa

GEORGIA

- Atlanta

ILLINOIS

- Chicago

KANSAS

- Fairway

KENTUCKY

- Frankfort

NEVADA

- Las Vegas

NEW YORK

- White Plains

NORTH CAROLINA

- Charlotte

TEXAS

- Dallas
- Houston

WASHINGTON

- Seattle



CARL WARREN & COMPANY

Claims Management and Solutions



*“If we contribute to our clients’ success,
then we achieve our goals”*

To find out more about our services, visit carlwarren.com
or email businessdevelopment@carlwarren.com